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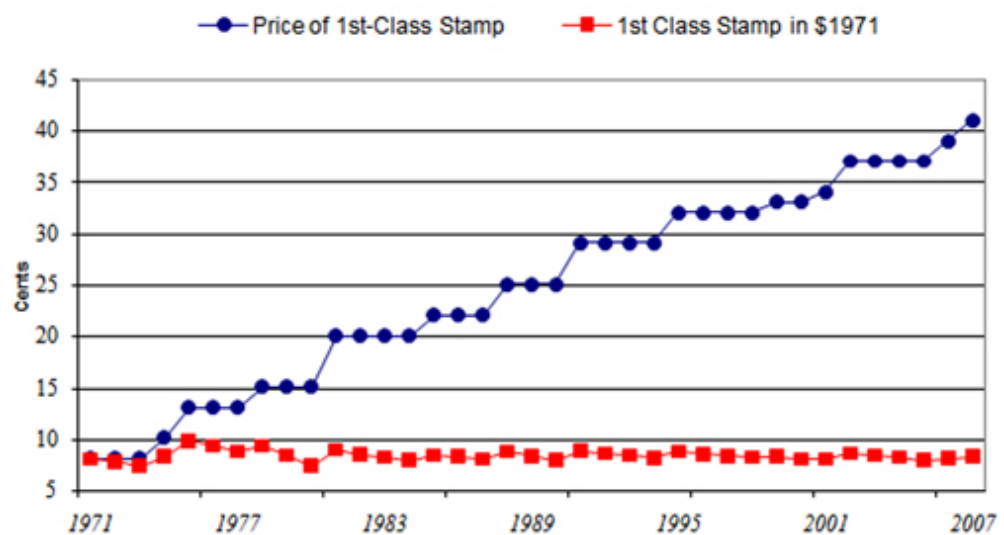
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# The U.S. Postal Service is self-sufficient

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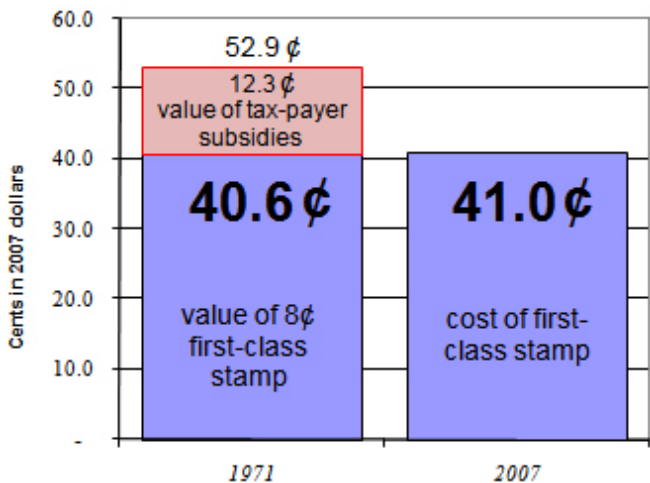
## Americans pay less: Postage remains stable...

### Americans pay Less: Postage Remains Stable...



## ...and the elimination of taxpayer subsidies has saved billions

The total cost of mailing letters—for ratepayers and taxpayers combined—has fallen by about 20% since 1971



Taxpayers covered 23.3% of postal costs in 1971. A subsidy of that level in 2007 would have been approximately \$16.9 billion. But direct subsidies to the USPS were phased out between 1972 and 1982. **Today the USPS is funded entirely by revenues from postage.**

**The Postal Service is self-sufficient**

Financial Results (cumulative in \$billions)	Post Office Department 1942-1971	United States Postal Service 1972-2007
Revenue	\$90	\$1,463.7
Expense	\$109	\$1,464.3
Deficit	(\$19)	(\$0.6)
Revenue/Expense	82.6%	100.0%

**Note:** The USPS is organized to operate as a non-profit enterprise. Historically, its financial mandate has been to break even over time. It has largely achieved that mandate since its cumulative income amounts to less than one percent of costs. However, the Postal Accountability and Enhancement Act of 2006 allows the Postal Service to retain revenues.

**The Postal Service provides high-quality service**

**Customer Satisfaction**

Service rated excellent, very good or good **92%**

**On-Time Delivery Performance**

Percentage of overnight First-Class Mail delivered on time: **96%**  
Percentage of Two-Day First-Class Mail delivered on time: **94%**  
Percentage of Three-Day First-Class Mail delivered on time: **93%**

**Public Opinion**

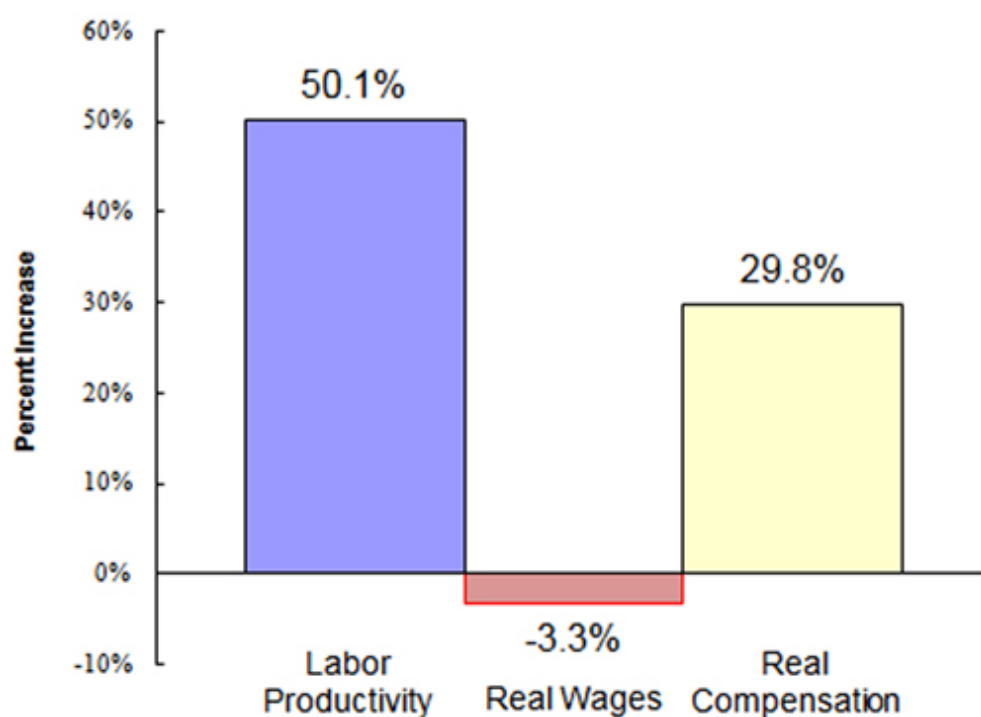
In a survey of public perception of government agencies, these came out on top:

AGENCY	FAVORABLE RATING
1. U.S. Postal Service	83%
2. National Park Service	79%
3. U.S. Forest Service	75%
4. Centers for Disease Control and Prevention	72%
5. Federal Bureau of Investigation	65%
6. NASA	65%
7. Census Bureau	63%
8. Food and Drug Administration	63%
9. National Institutes of Health	63%
10. Federal Aviation Administration	60%

**SOURCE:** GfK Roper Consulting, based on interviews with 2,002 adults in August and September 2007, via *The Washington Post*.

## Postal employees have earned their pay and benefits

PFY 1972-2007

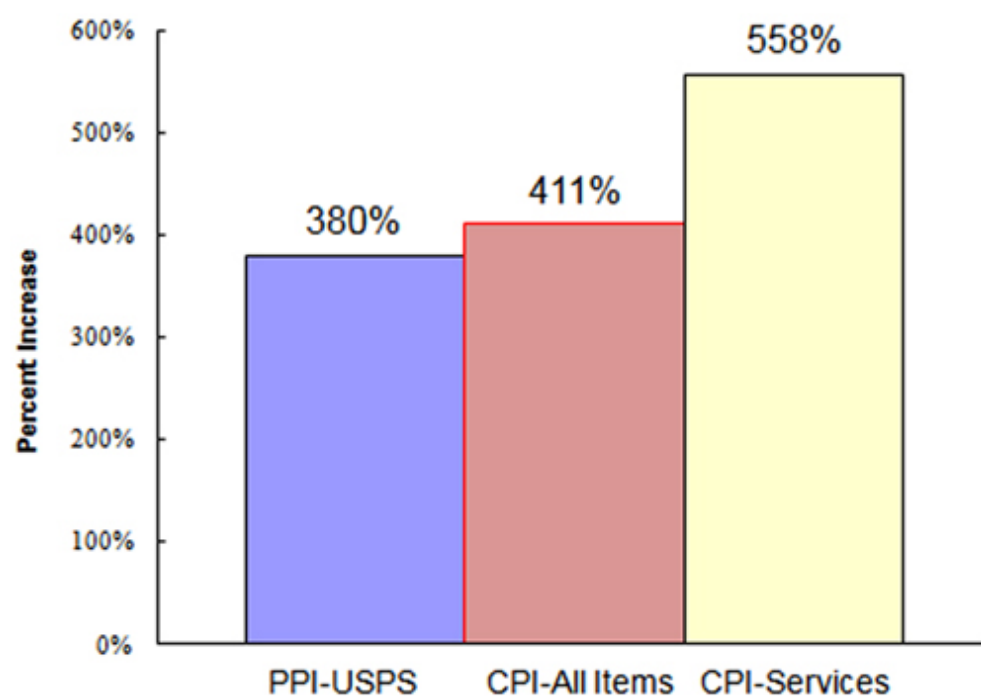


Labor productivity measured by Bureau of Labor Statistics for years 1972-2000; USPS TFP estimates for 2001-2007.

Straight-time wages adjusted for inflation as measured by the Consumer Price Index (CPI).

Compensation (total wages and benefits per total work hour) adjusted for inflation using the CPI.

## Postal and Consumer Price Inflation Compared 1972-2007



Source: Bureau of Labor Statistics

PPI-USPS = Producer Price Index for all USPS services.

CPI = Consumer Price Index. CPI-All Items is the total index; CPI-Services is services subindex.

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